



## ARE YOU LISTENING?

To get along well with others, in and out of the workplace, you need to be a good listener; and good listeners use more than just their ears. This Chinese listening character shows that eyes, ears, heart and attention are all part of the listening process.

### CHINESE LISTENING CHARACTER



Study the Chinese character for listening and then answer the questions below.

- How do you listen with your eyes? \_\_\_\_\_  
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- How do you show the listener undivided attention?  
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 \_\_\_\_\_  
 \_\_\_\_\_
- What do you do to show you are listening with your heart? \_\_\_\_\_  
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- On a scale of 1-5 with 5 being the best listener, how well do you think you listen to others? \_\_\_\_\_  
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 \_\_\_\_\_
- Whom do you know who is a good listener? Describe a good listener? \_\_\_\_\_  
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#### DID YOU KNOW?

85% of what we know we learned through listening.

